



## Instructions on Withdrawal

### Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you, or a third party designated by you who is not the carrier, took possession of the goods.

In order to exercise your right of withdrawal, you must notify us

(Mercedes-Benz Museum GmbH

Mercedesstraße 100

70372 Stuttgart

Germany

Telephone: +49(0)711-17 30 000

Email: classic@mercedes-benz.com)

of your decision to withdraw from this contract by an unequivocal statement (for example a letter sent by mail or an e-mail). You may use the attached model withdrawal form, but this is not obligatory. To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

### Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement. We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest. You shall send back the goods or hand them over to us without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

We bear the cost of returning the goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

The right of withdrawal only applies to consumers. A consumer is any natural person who enters into a legal transaction for purposes that are predominantly neither commercial nor self-employed.

- End of instructions on withdrawal -

Even if translations of the cancellation policy are provided, the German wording shall prevail.



## Withdrawal Form

(If you wish to withdraw the contract, please fill out and return this form.)

To:

Mercedes-Benz Museum GmbH  
Mercedesstraße 100  
70372 Stuttgart  
Germany  
Email: classic@ mercedes-benz.com

I/we (\*) hereby give notice that I/we (\*) withdraw from my/our (\*) contract of sale of the following goods (\*)/for the provision of the following services (\*):

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Ordered on \_\_\_\_\_ (\*)/Received on \_\_\_\_\_ (\*)

Name of consumer(s) \_\_\_\_\_

Address of consumer(s) \_\_\_\_\_

Signature of consumer(s), (for paper form only)

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Date \_\_\_\_\_

(\*) Delete as applicable.