

Rules and regulations of the MERCEDES-BENZ MUSEUM STUTTGART – referred to hereafter as MBM –

1 Right of admission / Rules and regulations

Admission to the MBM or to events held in the MBM is granted only to persons and organisations authorised by MBM or its official representatives or contractual partners. During opening hours, access to the exhibition is permitted only with a valid entrance ticket. No ticket is required to access other public areas within the MBM i.e. shop, restaurant, passage between the MBM and the dealership.

Visitors to the MBM and visitors to events on the premises are allowed access to the MBM only during the relevant opening hours / for the duration of the event. They must leave the premises as soon as the MBM closes or when the events have ended.

The MBM reserves the right to deny entrance to visitors who have consumed alcohol excessively. MBM staff and partners are responsible for assessing the situation.

It is permitted to bring bags and backpacks that do not exceed the size of A4 paper. Control boxes are available in the coatroom and at the audioguide desks to check bag sizes.

Guided tours are permitted only as organised by or on behalf of the Mercedes-Benz Heritage GmbH. Admission to the MBM assumes complete and unreserved acceptance of these rules and regulations. Closed-circuit television is used throughout the MBM.

2 Code of conduct

Photography, filming, sound and video recordings or any other form of electronic recording or drawing, particularly of exhibits within the MBM, for commercial purposes is strictly prohibited. Exceptions are permitted only with the prior written authorisation from the MBM.

Smoking is prohibited throughout the MBM.

The consumption of food and drink of any description is prohibited beyond the confines of the designated hospitality areas (with the exception of all MBM event areas). Tables and chairs are to be used in the designated areas and may not be removed or misappropriated.

The audio guides provided remain the property of the Mercedes-Benz Heritage GmbH. The removal of audio guides is prohibited and offenders may be prosecuted.

Children and adolescents under the age of 14 are only permitted on the MBM site in the company of a person in parental authority or under similar adult supervision. Exceptions apply only where this is expressly advertised at the ticket desks.

The use of inline, roller or other skates, skateboards, pedal-scooters, bicycles including childrens' bicycles with or without pedals, or any other wheeled item, or visiting the MBM without wearing appropriate footwear is totally prohibited. It is also prohibited to drive or operate robotic devices, remote-controlled toy vehicles or any other similar technical equipment.

Bicycles may not be left in or outside the entrances, nor is it permitted to carry or wheel a bicycle inside the MBM. The parking of vehicles is permitted only in the designated spaces. Parking is prohibited in front of entrances or in access roads for fire safety reasons. Failure to comply may lead to the vehicle being removed at the owner's expense.

The distribution of printed material of any description and the affixing of promotional stickers or posters, as well as the unauthorised use of advertising media on the MBM site or within its premises is only permissible with the express prior written authorisation of the MBM. A separate agreement may be reached with event organisers, which will then apply only for the duration of the specific event.

The forecourt fountains outside the MBM are not suitable for bathing or drinking. Visitors may not enter the water.

Unacceptable levels of noise causing prolonged disturbance to other visitors, the wearing of clothes that offend against a sense of common decency and, furthermore, the expression of opinions, value judgements or comments in spoken, written or other form (for example printed on an article of clothing), which in the

considered view of the MBM could seriously embarrass or offend others, are to be avoided; in particular remarks of a racist, sexist fascist or grossly derogatory nature.

Public meetings and demonstrations are prohibited on the MBM site and within MBM premises.

All commercial activity on the MBM site or within its premises is prohibited unless prior written authorisation has been obtained from the MBM, without prejudice to the right of the visitor or event organiser to take part in events held at the MBM.

It is forbidden to set off fireworks or other pyrotechnical devices in the MBM; the use of fire and naked flames is prohibited. The use of such items on the MBM site outside the MBM building is permissible only with the prior written authorisation from the MBM, the MBAG company fire department and the fire department of the City of Stuttgart.

Any costs arising from improper use of alarm systems and fire extinguishing equipment will be charged to the perpetrator.

It is forbidden to stay overnight or to camp on the MBM site or within MBM premises. Begging, hawking or the peddling of goods of any description on the MBM site or within MBM premises are also prohibited. Failure to leave the MBM after being instructed to do so by the museum's management or its representatives may be treated as trespassing and result in criminal prosecution.

No animals are permitted in the MBM, with the exception of guide dogs. Visitors passing through the Passage with animals must follow the internal guidance system.

The carrying of weapons of any description or of any notifiable items and substances is forbidden on the MBM site and within the Museum without express written authorisation having been issued in advance by the MBM.

In order to protect its own interests, and without infringing the visitor's right to be treated with tact and respect, the MBM has the authority to check the contents of bags, rucksacks/backpacks or other receptacles, or to request representatives designated for this purpose to check them, should there be reasonable suspicion to do so. Furthermore, in the interests of ensuring safety during events, the MBM has the authority to undertake security checks and, with due consideration to the right of visitors to be treated with tact and respect, to conduct body searches upon entry to or if necessary during the event, or to request such to be conducted, and to prohibit the taking of bags, rucksacks or other receptacles into an event, either as a general measure or in individual cases.

Malicious soiling, environmental pollution or environmental damage are to be avoided, as also is damage to or inappropriate use of fixtures and furnishings on the MBM site and inside the museum itself.

3 Liability and final provisions

The enforcement of these rules and regulations is the responsibility of the museum's management and its agents or representatives. In the event of any breach of these rules and regulations the MBM reserves the right to apply appropriate penalties or disciplinary action, in particular a temporary exclusion order or, in the event of one or several serious contraventions, an unlimited ban on visiting the site. MBM's right to report any criminal act or misdemeanour to the appropriate authorities, to institute criminal proceedings or to assert its right to seek compensation or injunctive relief remains unaffected. All acts of theft, burglary or malicious damage will be prosecuted. In the event of an accident or similar incident on the MBM site or within its premises not caused by nor involving the MBM, e.g. incidents between visitors or other guests, the MBM will assist as far as possible in establishing the facts of the case, although the MBM will not necessarily instigate the involvement of the police in such instances.

The MBM and its employees / representatives and their subcontractors or agents shall only be held liable for damage in cases where this can be attributed to wilful or negligent action on the part of such persons or of the legal representatives of MBM. This limitation of liability does not apply where loss of life, bodily injury or damage to the health of a person is caused by negligence on the part of MBM and / or the aforementioned persons.

The individual rules and regulations listed in this document also apply independently of one another. The unenforceability or invalidity of any single regulation shall not affect the validity of the other regulations.